

Student Experiences Questionnaire
 2002-2003
 N=672

	Excellent	Good	Poor	Very Poor
How do you rate your overall experience at the University of Arizona? (N=663)	32%	63%	4%	1%

Indicate your overall level of satisfaction with the following at the UA (N=668)	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
The opportunities for interactions with faculty	34%	56%	9%	1%
The quality of instruction	24%	65%	10%	1%
Interactions with staff	32%	57%	10%	1%
The content of your courses	34%	57%	8%	1%
Navigating through the general education curriculum	25%	39%	27%	9%
Navigating through the curriculum in your major	49%	40%	8%	3%
The academic advising you have received at the UA	40%	34%	17%	9%
The availability of academic advising when you needed it	44%	31%	17%	8%

	Once a week	Every few weeks	A few times a semester	Once a semester or less	Never
How often during your time at the UA have you discussed course work or assignments with a faculty member outside of class? (N=668)	16%	31%	38%	13%	2%

	none	1	2	3	4	5	6 or more
With how many UA faculty have you discussed subjects not related to coursework (e.g., career, graduate school, or personal matters)? (N=668)	18%	18%	23%	20%	9%	2%	10%

How many of the following experiences have you had while at the UA (N=669)	Three or More	Two	One	None
Participated in a research project or program (excluding being a subject in psychology experiments, doing lab work for a course or similar experiences).	20%	11%	15%	54%
Participated in a UA performance/public presentation or design project (e.g., student research forum, gallery show, public lecture, recital, theater performance, etc.).	24%	9%	11%	56%
Had career related work experiences, such as internships in your field, volunteering, cooperative education, or working in a career-related job.	19%	14%	26%	41%

To what extent has your experience at the UA contributed to your knowledge, skills, and personal development in the following areas? (N=667)	Very much	Quite a bit	Some	Very little
Writing clearly and effectively	23%	33%	32%	12%
Analyzing quantitative problems	25%	35%	31%	9%
Thinking critically and analytically	38%	38%	19%	5%
Using computing and information technology	33%	27%	27%	13%

How have your ABILITIES in the following areas changed since you began your education at the UA (N=665)	Much better	Somewhat better	A little better	No Change	Worse
Written communication	32%	40%	19%	8%	1%
Oral communication	34%	37%	19%	9%	1%
Mathematics	16%	24%	24%	30%	6%
Critical thinking ability	36%	41%	18%	5%	0%
Understanding people (both as individuals and in groups)	51%	29%	11%	8%	1%
Understanding natural sciences (both biological and physical)	30%	28%	24%	17%	1%
Understanding traditions and cultures (ideas and values)	29%	36%	25%	9%	1%
Understanding the arts	22%	25%	32%	20%	1%
Understanding the humanities (e.g., literature, philosophy, religion)	18%	35%	32%	14%	1%
Use of technology and research skills	37%	36%	19%	8%	0%
Knowledge about your academic field	65%	25%	7%	3%	0%

Predict how IMPORTANT each of these abilities will be to your long term goals. (N=665)	Essential	Very Important	Important	Somewhat Important	Not at All Important
Written communication	58%	23%	13%	6%	0%
Oral communication	75%	17%	7%	1%	0%
Mathematics	20%	16%	25%	28%	11%
Critical thinking ability	60%	29%	9%	2%	0%
Understanding people (both as individuals and in groups)	63%	23%	10%	3%	1%
Understanding natural sciences (both biological and physical)	26%	13%	20%	26%	15%
Understanding traditions and cultures (ideas and values)	19%	23%	25%	27%	6%
Understanding the arts	13%	11%	24%	30%	22%
Understanding the humanities (e.g., literature, philosophy, religion)	8%	17%	29%	33%	13%
Use of technology and research skills	50%	30%	15%	4%	1%
Knowledge about your academic field	81%	13%	5%	1%	0%

How often were you able to participate in the following activities in your general education courses at the UA? (N=668)	A lot	A few times	Once or twice	Never
Writing in multiple formats (e.g., research papers, essays, reports)	70%	26%	4%	0%
Library and web research	55%	36%	8%	1%
Math and other quantitative analyses	32%	35%	24%	9%
Oral presentations	32%	47%	15%	6%
Group/team projects	41%	42%	14%	3%
Developing critical thinking skills	48%	40%	10%	2%
Discussions with professors about coursework outside of class	19%	46%	26%	9%
Informal contact with professors outside of class	11%	27%	32%	30%
Working on a professor's research project	3%	5%	12%	80%

	Very familiar	Somewhat familiar	Not very familiar	Never heard of them	Not Applicable
How familiar are you with University Wide General Education program requirements? (N=668)	49%	36%	9%	5%	1%

	None	One	Two	Three or four	Five or more
During the past academic year, how many times have you seen your academic advisor? (N=665)	8%	23%	34%	27%	8%

Indicate your level of agreement with the following statements: (N=667)	Strongly agree	Agree	Disagree	Strongly Disagree	Not Applicable
Overall, I am satisfied with the academic advising that I have received at the UA THIS YEAR.	30%	45%	13%	6%	6%
Overall, I am satisfied with the academic advising that I have received at the UA PRIOR TO THIS YEAR.	19%	46%	21%	11%	3%
My advisors show concern for my personal growth and development.	28%	41%	21%	5%	5%
My advisors are approachable and easy to talk to.	42%	41%	12%	3%	2%
My advisors were knowledgeable about dealing with transfer credits.	21%	35%	9%	3%	32%

How often have you experienced the following while at the UA? (N=666)	Almost always	More often than not	Sometimes	Almost never	Never
Academic advising was available when I needed it.	40%	30%	23%	6%	1%
Academic advisors were knowledgeable about the degree requirements.	63%	24%	11%	2%	0%
Academic advisors were knowledgeable about general education requirements.	57%	26%	13%	3%	1%
Academic advisors were knowledgeable about course selection.	54%	28%	15%	2%	1%
Academic advisors were knowledgeable about post-graduation options (e.g., graduate school, job placement, etc.).	32%	39%	22%	4%	3%
I received conflicting information from UA advisors.	5%	8%	24%	31%	32%
The advising information I received was up-to-date.	56%	28%	14%	2%	0%

How often have you done the following at the UA? (N=660)	A lot	A few times	Once or twice	Never
I used email to get help from my academic advisor.	21%	30%	22%	27%
I used campus websites to meet some of my advising needs.	42%	29%	15%	14%

During your time at the University, how many hours did you spend during the typical week preparing for classes (studying, doing homework, writing papers, preparing for exams, etc.)? (N=665)	0-5 hours	6-10 hours	11-15 hours	16-20 hours	21-25 hours	26-30 hours	Over 30 hours
Freshman Year	0%	44%	23%	18%	8%	3%	4%
Sophomore Year	5%	21%	28%	22%	13%	7%	4%

Rate your experience at the UA for each of the following. (N=664)	Big problem	Considerable problem	Small problem	Never a problem	Does not apply
Classes that are too large	17%	35%	33%	14%	1%
General Education courses not offered or closed	40%	28%	21%	9%	2%
Required courses in my major not offered or closed	49%	19%	17%	13%	2%
Accessing the online registration system (WEBREG)	3%	8%	29%	59%	1%
Accessing the telephone registration system (RSVP)	5%	9%	17%	33%	36%
Finding opportunities to meet one-on-one with faculty	5%	13%	40%	39%	3%
Finding opportunities to meet one-on-one with teaching assistants	2%	6%	33%	54%	5%
Finances	31%	29%	24%	12%	4%

Please select the level of service that most closely matches your experience, if any, with the student services provided by the following UA offices this past year. (N=663)	Helpful and timely	Helpful but slow	Not very helpful	Completely unhelpful	Did not use
UA Facilitators	22%	13%	3%	0%	62%
Office of the Registrar	40%	30%	5%	1%	24%
Office of Student Financial Aid	25%	20%	10%	2%	43%
Bursar's Office	42%	27%	6%	2%	23%
Office of the Dean of Students	15%	6%	2%	1%	76%

	10 or fewer	11-20	21-30	31 or more	None /Not applicable
During this academic year, how many hours of a typical week did you spend working? (Do not count summer jobs.) (N=665)	17%	32%	24%	6%	21%

	Yes	No
If you worked, was the work related to your field of study? (N=584)	34%	66%

	Yes	No
Did you work on campus? (N=595)	40%	60%

How important are the following TO YOU? (N=661)	Essential	Very important	Important	Not important	Doesn't apply -- I have already been in college beyond that time
Graduating from college in no more than four years	28%	19%	23%	27%	3%
Graduating from college in no more than five years	60%	20%	12%	7%	1%

	Definitely yes	Probably yes	Uncertain	Probably no	Definitely no
If you could start college over, would you choose to attend the UA? (N=663)	31%	41%	17%	8%	3%

	Definitely yes	Probably yes	Uncertain	Probably no	Definitely no
If a high school senior wanted to major in your field, would you recommend that he or she attend the UA? (N=663)	36%	36%	14%	9%	5%