

Student Experiences Questionnaire
 2003-2004

N=693

(N=680)	Excellent	Good	Poor	Very Poor
How do you rate your overall experience at the University of Arizona?	30%	62%	7%	1%

Indicate your overall level of satisfaction with the following at the UA (N=691)	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
The opportunities for interactions with faculty	29%	57%	13%	1%
The quality of instruction	22%	64%	12%	2%
Interactions with staff	26%	60%	12%	2%
The content of your courses	29%	57%	12%	2%
Navigating through the general education curriculum	17%	39%	31%	13%
Navigating through the curriculum in your major	44%	40%	11%	5%
The academic advising you have received at the UA	40%	34%	18%	8%
The availability of academic advising when you needed it	42%	37%	14%	7%

(N=690)	Once a week	Every few weeks	A few times a semester	Once a semester or less	Never
How often during your time at the UA have you discussed course work or assignments with a faculty member outside of class?	13%	27%	43%	15%	2%

(N=691)	none	1	2	3	4	5	6 or more
With how many UA faculty have you discussed subjects not related to coursework (e.g., career, graduate school, or personal matters)?	24%	19%	25%	15%	7%	4%	6%

How many of the following experiences have you had while at the UA (N=689)	Three or More	Two	One	None
Participated in a research project or program (excluding being a subject in psychology experiments, doing lab work for a course or similar experiences).	16%	10%	16%	58%
Participated in a UA performance/public presentation or design project (e.g., student research forum, gallery show, public lecture, recital, theater performance, etc.).	16%	9%	11%	64%
Had career related work experiences, such as internships in your field, volunteering, cooperative education, or working in a career-related job.	13%	12%	25%	50%

To what extent has your experience at the UA contributed to your knowledge, skills, and personal development in the following areas? (N=692)	Very much	Quite a bit	Some	Very little
Writing clearly and effectively	20%	31%	34%	15%
Analyzing quantitative problems	17%	31%	39%	13%
Thinking critically and analytically	29%	38%	27%	6%
Using computing and information technology	24%	26%	30%	20%

How have your ABILITIES in the following areas changed since you began your education at the UA (N=684)	Much better	Somewhat better	A little better	No Change	Worse
Written communication	26%	39%	24%	10%	1%
Oral communication	24%	37%	22%	16%	1%
Mathematics	14%	21%	23%	32%	10%
Critical thinking ability	24%	43%	24%	9%	0%
Understanding people (both as individuals and in groups)	36%	36%	17%	10%	1%
Understanding natural sciences (both biological and physical)	26%	27%	27%	18%	2%
Understanding traditions and cultures (ideas and values)	24%	35%	27%	13%	1%
Understanding the arts	15%	23%	30%	30%	2%
Understanding the humanities (e.g., literature, philosophy, religion)	17%	30%	36%	16%	1%
Use of technology and research skills	25%	36%	26%	13%	0%
Knowledge about your academic field	55%	31%	10%	4%	0%

Predict how IMPORTANT each of these abilities will be to your long term goals. (N=681)	Essential	Very Important	Important	Somewhat Important	Not at All Important
Written communication	57%	24%	14%	5%	0%
Oral communication	72%	19%	8%	1%	0%
Mathematics	18%	18%	23%	29%	12%
Critical thinking ability	60%	26%	12%	2%	0%
Understanding people (both as individuals and in groups)	59%	21%	14%	5%	1%
Understanding natural sciences (both biological and physical)	23%	11%	18%	32%	16%
Understanding traditions and cultures (ideas and values)	18%	20%	29%	25%	8%
Understanding the arts	12%	9%	23%	33%	23%
Understanding the humanities (e.g., literature, philosophy, religion)	12%	13%	29%	32%	14%
Use of technology and research skills	46%	29%	20%	5%	0%
Knowledge about your academic field	78%	15%	6%	1%	0%

How often were you able to participate in the following activities in your general education courses at the UA? (N=683)	A lot	A few times	Once or twice	Never
Writing in multiple formats (e.g., research papers, essays, reports)	63%	30%	6%	1%
Library and web research	48%	40%	11%	1%
Math and other quantitative analyses	27%	30%	28%	15%
Oral presentations	25%	43%	24%	8%
Group/team projects	34%	41%	20%	5%
Developing critical thinking skills	38%	39%	17%	6%
Discussions with professors about coursework outside of class	17%	38%	34%	11%
Informal contact with professors outside of class	8%	22%	32%	38%
Working on a professor's research project	2%	2%	8%	88%

(N=682)	Very familiar	Somewhat familiar	Not very familiar	Never heard of them	Not Applicable
How familiar are you with University Wide General Education program requirements?	48%	36%	6%	9%	1%

(N=682)	None	One	Two	Three or four	Five or more
During the past academic year, how many times have you seen your academic advisor?	7%	21%	36%	28%	8%

Indicate your level of agreement with the following statements: (N=684)	Strongly agree	Agree	Disagree	Strongly Disagree	Not Applicable
Overall, I am satisfied with the academic advising that I have received at the UA THIS YEAR.	31%	45%	13%	6%	5%
Overall, I am satisfied with the academic advising that I have received at the UA PRIOR TO THIS YEAR.	23%	43%	20%	9%	5%
My advisors show concern for my personal growth and development.	25%	45%	18%	6%	6%
My advisors are approachable and easy to talk to.	35%	48%	10%	3%	4%
My advisors were knowledgeable about dealing with transfer credits.	21%	36%	8%	4%	31%

How often have you experienced the following while at the UA? (N=679)	Almost always	More often than not	Sometimes	Almost never	Never
Academic advising was available when I needed it.	40%	30%	24%	5%	1%
Academic advisors were knowledgeable about the degree requirements.	59%	26%	12%	2%	1%
Academic advisors were knowledgeable about general education requirements.	55%	29%	14%	1%	1%
Academic advisors were knowledgeable about course selection.	50%	31%	16%	2%	1%
Academic advisors were knowledgeable about post-graduation options (e.g., graduate school, job placement, etc.).	31%	35%	27%	4%	3%
I received conflicting information from UA advisors.	5%	7%	26%	25%	37%
The advising information I received was up-to-date.	51%	32%	14%	2%	1%

How often have you done the following at the UA? (N=676)	A lot	A few times	Once or twice	Never
I used email to get help from my academic advisor.	18%	29%	23%	30%
I used campus websites to meet some of my advising needs.	37%	30%	17%	16%

During your time at the University, how many hours did you spend during the typical week preparing for classes (studying, doing homework, writing papers, preparing for exams, etc.)? (N=677)	0-5 hours	6-10 hours	11-15 hours	16-20 hours	21-25 hours	26-30 hours	Over 30 hours
Freshman Year	13%	32%	27%	16%	6%	3%	3%
Sophomore Year	6%	25%	23%	21%	13%	6%	6%

Rate your experience at the UA for each of the following. (N=683)	Big problem	Considerable problem	Small problem	Never a problem	Does not apply
Classes that are too large	14%	32%	37%	17%	0%
General Education courses not offered or closed	45%	29%	17%	7%	2%
Required courses in my major not offered or closed	45%	22%	17%	13%	3%
Accessing the online registration system (WEBREG)	10%	23%	40%	27%	0%
Accessing the telephone registration system (RSVP)	1%	1%	3%	8%	87%
Finding opportunities to meet one-on-one with faculty	4%	11%	40%	39%	6%
Finding opportunities to meet one-on-one with teaching assistants	1%	6%	32%	55%	6%
Finances	25%	26%	23%	18%	8%

Please select the level of service that most closely matches your experience, if any, with the student services provided by the following UA offices this past year. (N=675)	Helpful and timely	Helpful but slow	Not very helpful	Completely unhelpful	Did not use
UA Facilitators	15%	12%	5%	1%	67%
Office of the Registrar	28%	25%	6%	2%	39%
Office of Student Financial Aid	14%	25%	8%	4%	49%
Bursar's Office	30%	26%	7%	3%	34%
Office of the Dean of Students	9%	5%	3%	2%	81%

(N=682)	10 or fewer	11-20	21-30	31 or more	None /Not applicable
During this academic year, how many hours of a typical week did you spend working? (Do not count summer jobs.)	18%	29%	13%	5%	35%

(N=520)	Yes	No
If you worked, was the work related to your field of study?	30%	70%

(N=539)	Yes	No
Did you work on campus?	37%	63%

How important are the following TO YOU? (N=672)	Essential	Very important	Important	Not important	Doesn't apply -- I have already been in college beyond that time
Graduating from college in no more than four years	32%	25%	21%	21%	1%
Graduating from college in no more than five years	64%	18%	10%	7%	1%

(N=678)	Definitely yes	Probably yes	Uncertain	Probably no	Definitely no
If you could start college over, would you choose to attend the UA?	25%	45%	17%	9%	4%

(N=681)	Definitely yes	Probably yes	Uncertain	Probably no	Definitely no
If a high school senior wanted to major in your field, would you recommend that he or she attend the UA?	31%	36%	19%	9%	5%