

**Student Experiences Questionnaire**  
2004-2005  
N=434

(N=426)	Excellent	Good	Poor	Very Poor
How do you rate your overall experience at the University of Arizona?	36%	58%	5%	1%

Indicate your overall level of satisfaction with the following at the UA	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
The opportunities for interactions with faculty n=432	30%	56%	13%	2%
The quality of instruction n=433	22%	62%	14%	2%
Interactions with staff n=432	29%	57%	13%	2%
The content of your courses n=433	31%	56%	10%	2%
Navigating through the general education curriculum n=432	19%	40%	29%	11%
Navigating through the curriculum in your major n=433	44%	38%	13%	4%
The academic advising you have received at the UA n=432	37%	35%	16%	12%
The availability of academic advising when you needed it n=432	38%	33%	19%	10%

(N=432)	Once a week	Every few weeks	A few times a semester	Once a semester or less	Never
How often during your time at the UA have you discussed course work or assignments with a faculty member outside of class?	12%	32%	40%	15%	2%

(N=431)	none	1	2	3	4	5	6 or more
With how many UA faculty have you discussed subjects not related to coursework (e.g., career, graduate school, or personal matters)?	23%	19%	27%	13%	9%	3%	5%

How many of the following experiences have you had while at the UA	Three or More	Two	One	None
Participated in a research project or program (excluding being a subject in psychology experiments, doing lab work for a course or similar experiences). n=429	18%	7%	12%	63%
Participated in a UA performance/public presentation or design project (e.g., student research forum, gallery show, public lecture, recital, theater performance, etc.). n=428	19%	8%	13%	59%
Had career related work experiences, such as internships in your field, volunteering, cooperative education, or working in a career-related job. n=430	14%	13%	23%	50%

To what extent has your experience at the UA contributed to your knowledge, skills, and personal development in the following areas?	Very much	Quite a bit	Some	Very little
Writing clearly and effectively n=429	21%	30%	32%	17%
Analyzing quantitative problems n=430	19%	32%	34%	15%
Thinking critically and analytically n=430	31%	38%	25%	6%
Using computing and information technology n=428	23%	26%	32%	19%

<b>How have your ABILITIES in the following areas changed since you began your education at the UA</b>	<b>Much better</b>	<b>Somewhat better</b>	<b>A little better</b>	<b>No Change</b>	<b>Worse</b>
Written communication n=428	23%	41%	22%	14%	1%
Oral communication n=428	22%	39%	21%	18%	1%
Mathematics n=426	14%	18%	23%	36%	9%
Critical thinking ability n=423	24%	44%	22%	9%	0%
Understanding people (both as individuals and in groups) n=425	39%	33%	16%	10%	1%
Understanding natural sciences (both biological and physical) n=427	27%	32%	24%	14%	2%
Understanding traditions and cultures (ideas and values) n=425	24%	32%	29%	15%	1%
Understanding the arts n=424	16%	24%	29%	31%	1%
Understanding the humanities (e.g., literature, philosophy, religion) n=425	19%	30%	31%	19%	1%
Use of technology and research skills n=425	21%	36%	29%	13%	1%
Knowledge about your academic field n=425	54%	30%	11%	4%	0%

<b>Predict how IMPORTANT each of these abilities will be to your long term goals.</b>	<b>Essential</b>	<b>Very Important</b>	<b>Important</b>	<b>Somewhat Important</b>	<b>Not at All Important</b>
Written communication n=425	55%	25%	15%	4%	1%
Oral communication n=424	72%	20%	6%	1%	0%
Mathematics n=423	15%	15%	26%	29%	15%
Critical thinking ability n=418	53%	32%	11%	4%	0%
Understanding people (both as individuals and in groups) n=425	61%	20%	12%	6%	1%
Understanding natural sciences (both biological and physical) n=423	26%	13%	16%	27%	18%
Understanding traditions and cultures (ideas and values) n=423	17%	20%	28%	26%	8%
Understanding the arts n=420	10%	8%	22%	34%	26%
Understanding the humanities (e.g., literature, philosophy, religion) n=422	11%	15%	25%	32%	17%
Use of technology and research skills n=420	38%	30%	23%	8%	1%
Knowledge about your academic field n=424	74%	20%	4%	1%	0%

<b>How often were you able to participate in the following activities in your general education courses at the UA?</b>	<b>A lot</b>	<b>A few times</b>	<b>Once or twice</b>	<b>Never</b>
Writing in multiple formats (e.g., research papers, essays, reports) n=425	57%	34%	8%	1%
Library and web research n=424	44%	40%	15%	1%
Math and other quantitative analyses n=424	23%	33%	28%	17%
Oral presentations n=425	23%	43%	26%	9%
Group/team projects n=425	32%	42%	21%	5%
Developing critical thinking skills n=423	39%	39%	17%	6%
Discussions with professors about coursework outside of class n=425	14%	41%	29%	15%
Informal contact with professors outside of class n=424	7%	25%	32%	36%
Working on a professor's research project n=421	2%	3%	7%	89%

(N=420)	Very familiar	Somewhat familiar	Not very familiar	Never heard of them	Not Applicable
How familiar are you with University Wide General Education program requirements?	46%	35%	10%	8%	0%

(N=425)	None	One	Two	Three or four	Five or more
During the past academic year, how many times have you seen your academic advisor?	6%	25%	34%	29%	6%

Indicate your level of agreement with the following statements:	Strongly agree	Agree	Disagree	Strongly Disagree	Not Applicable
Overall, I am satisfied with the academic advising that I have received at the UA THIS YEAR. n=423	29%	47%	12%	8%	4%
Overall, I am satisfied with the academic advising that I have received at the UA PRIOR TO THIS YEAR. n=424	20%	41%	20%	16%	3%
My advisors show concern for my personal growth and development. n=423	25%	44%	16%	11%	4%
My advisors are approachable and easy to talk to. n=423	37%	42%	12%	7%	2%
My advisors were knowledgeable about dealing with transfer credits. n=423	21%	35%	11%	6%	27%

How often have you experienced the following while at the UA?	Almost always	More often than not	Sometimes	Almost never	Never
Academic advising was available when I needed it. n=421	38%	30%	22%	8%	2%
Academic advisors were knowledgeable about the degree requirements. n=420	62%	21%	12%	4%	1%
Academic advisors were knowledgeable about general education requirements. n=422	56%	28%	12%	3%	1%
Academic advisors were knowledgeable about course selection. n=421	50%	28%	17%	4%	1%
Academic advisors were knowledgeable about post-graduation options (e.g., graduate school, job placement, etc.). n=409	31%	33%	27%	6%	3%
I received conflicting information from UA advisors. n=420	8%	7%	28%	23%	34%
The advising information I received was up-to-date. n=419	55%	26%	15%	3%	1%

How often have you done the following at the UA?	A lot	A few times	Once or twice	Never
I used email to get help from my academic advisor. n=420	20%	30%	27%	24%
I used campus websites to meet some of my advising needs. n=420	33%	30%	20%	18%

During your time at the University, how many hours did you spend during the typical week preparing for classes (studying, doing homework, writing papers, preparing for exams, etc.)?	0-5 hours	6-10 hours	11-15 hours	16-20 hours	21-25 hours	26-30 hours	Over 30 hours
Freshman Year n=417	18%	34%	24%	11%	6%	5%	2%
Sophomore Year n=419	8%	24%	28%	18%	12%	4%	5%

<b>Rate your experience at the UA for each of the following.</b>	<b>Big problem</b>	<b>Considerable problem</b>	<b>Small problem</b>	<b>Never a problem</b>	<b>Does not apply</b>
Classes that are too large n=421	14%	35%	38%	13%	1%
General Education courses not offered or closed n=420	41%	26%	24%	7%	2%
Required courses in my major not offered or closed n=421	50%	18%	17%	13%	3%
Accessing the online registration system (WEBREG) n=421	6%	16%	37%	39%	0%
Accessing the telephone registration system (RSVP) n=419	3%	2%	2%	6%	87%
Finding opportunities to meet one-on-one with faculty n=421	4%	15%	37%	39%	5%
Finding opportunities to meet one-on-one with teaching assistants n=421	2%	8%	31%	51%	8%
Finances n=421	27%	27%	25%	14%	6%

<b>Please select the level of service that most closely matches your experience, if any, with the student services provided by the following UA offices this past year.</b>	<b>Helpful and timely</b>	<b>Helpful but slow</b>	<b>Not very helpful</b>	<b>Completely unhelpful</b>	<b>Did not use</b>
UA Facilitators n=415	14%	11%	4%	1%	70%
Office of the Registrar n=414	29%	23%	5%	1%	42%
Office of Student Financial Aid n=417	22%	25%	11%	3%	39%
Bursar's Office n=416	32%	24%	6%	1%	37%
Office of the Dean of Students n=414	9%	4%	2%	1%	83%

<b>(N=419)</b>	<b>10 or fewer</b>	<b>11-20</b>	<b>21-30</b>	<b>31 or more</b>	<b>None /Not applicable</b>
During this academic year, how many hours of a typical week did you spend working? (Do not count summer jobs.)	19%	29%	17%	4%	30%

<b>(N=322)</b>	<b>Yes</b>	<b>No</b>
If you worked, was the work related to your field of study?	25%	75%

<b>(N=336)</b>	<b>Yes</b>	<b>No</b>
Did you work on campus?	40%	60%

<b>How important are the following TO YOU?</b>	<b>Essential</b>	<b>Very important</b>	<b>Important</b>	<b>Not important</b>	<b>Doesn't apply -- I have already been in college beyond that time</b>
Graduating from college in no more than four years n=421	29%	25%	18%	27%	1%
Graduating from college in no more than five years n=406	61%	18%	12%	9%	1%

	<b>Definitely yes</b>	<b>Probably yes</b>	<b>Uncertain</b>	<b>Probably no</b>	<b>Definitely no</b>
If you could start college over, would you choose to attend the UA? n=421	29%	40%	18%	10%	2%
If a high school senior wanted to major in your field, would you recommend that he or she attend the UA? n=419	36%	37%	15%	7%	4%